

**Date:** July 8, 2015

**PMB #:** 2662

**Business Segment:**  EMC  DCS  ENC  
 Other

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**Business Unit(s):** Mobile Computing

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| Urgency Level       | Notice applies to regions:   | Government:  | Published for:   |  |
|---------------------|--|--|--|--|
| General Information | <input checked="" type="checkbox"/> North America<br><input checked="" type="checkbox"/> Latin America | <input checked="" type="checkbox"/> EMEA<br><input checked="" type="checkbox"/> Asia Pacific | <input checked="" type="checkbox"/> Federal<br><input checked="" type="checkbox"/> North America State & Local | <input checked="" type="checkbox"/> Associates<br><input checked="" type="checkbox"/> Partners<br><input checked="" type="checkbox"/> Distributors |

|                           |   |
|---------------------------|---|
| <b>Description:</b>       | <b>200: Availability of Android Kit Kat and enhanced 1 Megapixel imager scan engine SKU's</b> |
| <b>Reason for Change:</b> | <b>PMB2662: Expanding OS and data capture options for the MC92 Premium Platform</b>           |

## 1. Introduction



The purpose of this PMB is to inform you that configurations of our newest MC9200 Kit Kat Mobile Computer will be available for booking on August 6<sup>th</sup> to start seeding opportunities and stocking shelves in advance of our official public launch on September 15<sup>th</sup>. The MC9200 KK should not be shared on public facing websites or with press and media until September 15<sup>th</sup>, your resellers and partners should be advised of this direction. The MC9200 will release as an access code 3 class product.

### MC9200 Overview

In June 2013, we introduced the industry's most powerful mobile computer, the MC9200. Continuing in the tradition of offering our customers best-in-class solutions, Zebra Technologies will be introducing Android KitKat, the world's most popular operating system, on the MC92. As the MC9200 family of products continues to evolve, we are also improving our data capture capability with the industry leading SE4750 scan engine. With its intelligent Imaging technology, megapixel sensor and advanced optics working together, the SE4750 provides unparalleled performance and will be available on Premium CE7, Premium WEHH and Android Operating System SKU's.

Expanding upon the common user experience of Android, Zebra has created one Android software platform for the MPA 3.0 hardware platforms which include the MC9200, MC18 and MC40. With this release, these devices will share the same firmware and a continuous approach to SW maintenance releases going forward providing our customers with a familiar user interface and our developers a single OS to support.

For those customers that have purchased CE7 and WEHH Premium SKU's they will be able to upgrade those devices to the Android Operating System through Zebra Services. Details on the process are forthcoming.

The MC9200 will offer Zebra's SE4750 imaging system, offering unparalleled scanning performance. The SE4750 features Zebra's PRZM technology which resets the bar for 2D imaging by enhancing decode performance and snappiness, dramatically improving the user experience. The SE4750 also features an advanced white illumination system with a choice of laser or LED aimer, and is available in Standard Range, Mid-Range, and DPM configurations.

In addition, the MC9200 with Android KitKat adds support for Zebra's Mobility Extensions (Mx). These features are available when the MC9200 is used with Zebra's wireless LAN infrastructure running WiNG 5.8 (and above). The new Zebra Mobility Extensions features include:

1. **Coverage Hole Detection (CHD):** The MC9200 KitKat includes enhancements to the IEEE 802.11k standard. These improvements will report gaps in signal coverage to the Zebra wireless LAN infrastructure. Network administrators can detect and mitigate coverage gaps present in the network for greater reliability.
2. **Aggregated Fast Transition (FT):** Aggregated FT improves on IEEE 802.11r, Over-the-DS fast roaming. In conjunction with Zebra's wireless LAN infrastructure, the MC9200 KitKat will achieve more reliable and consistent fast roaming.
3. **Scan assist:** MC9200 KitKat monitors neighbor access points and retrieves roaming related information from the Zebra wireless LAN infrastructure without doing scans. Using this Scan Assist feature, the MC9200 KitKat improves roam.

**Key features and attributes of the MC9200 family of products:**

| Feature  | MC9200<br>Android<br>Premium | MC9200<br>Microsoft<br>Premium | MC9200<br>Standard |
|--|------------------------------|--------------------------------|--------------------|
| MPA3.0 TI OMAP 4430 1GHz                                       | X                            | X                              | X                  |
| 802.11 a/b/g/n   | X                            | X                              | X                  |
| 1GB RAM/2GB Flash  | X                            | X                              |                    |
| 512MB RAM/2GB Flash  |                              |                                | X                  |
| Android Kit Kat 4.4  | X                            |                                |                    |
| Microsoft Windows Embedded<br>Handheld 6.5.3 + MS Office       |                              | X                              |                    |
| Microsoft Windows Embedded<br>Handheld 6.5.3 without MS Office |                              |                                | X                  |
| Microsoft Windows Embedded<br>Compact 7                        |                              | X                              | X                  |
| SE4750 – 2D Megapixel Imager                                   | X                            | X                              |                    |
| SE965 – 1D Laser   | X                            | X                              | X                  |
| SE4500 – 2D Imager   | X                            | X                              | X                  |
| SE4500 – 2D DPM  |                              | X                              |                    |
| SE4750 – 2D DPM  | Available at a<br>later date | Available at a<br>later date   |                    |
| SE1524 – Long Range 1D Laser                                   | Available at a<br>later date | X                              | X                  |
| SE4600 – Long Range 2D Imager                                  | Migrate to<br>SE4750 MR      | X                              | X                  |
| Keypads 53, 53 VT, 5250, 3270, 28, 43                          | X                            | X                              | X                  |
| Keypad 53 High Visibility                                      | X                            | X                              |                    |
| 2 Watt Speaker   | X                            | X                              | X                  |
| IST, RFID tag  | X                            | X                              |                    |
| Condensation Resistant Option                                  | X                            | X                              |                    |

## 2. New Configurations Available for Booking

MC9200 configurations will be available for booking on August 6, 2015 with first products shipping on August 11, 2015. Exact availability dates will be provided in the Launch Announcement Notice prior to the Public Launch Date.

Projected top selling configurations (see full list of configurations below)

| Android KK Premium SKUs (SE4750, SE4500 and SE965) |   | Discount Category | List Price |
|--|---|-------------------|------------|
| MC92N0-GL0SYEAA6WR                                 | Gun, 802.11a/b/g/n, 2D Imager (SE4750 SR), VGA Color, 1GB RAM/2GB Flash, 53 Key, Android KK, BT, IST, RFID tag        | 1A                | \$2,995    |
| MC92N0-GA0SYGAA6WR                                 | Gun, 802.11a/b/g/n, 1D Standard Laser (SE965), VGA Color, 1GB RAM/2GB Flash, 53VT Key, Android KK, BT, IST, RFID tag  | 1A                | \$2,945    |
| MC92N0-GL0SYAAA6WR                                 | Gun, 802.11a/b/g/n, 2D Imager (SE4750 SR), VGA Color, 1GB RAM/2GB Flash, 28 Key, Android KK, BT, IST, RFID tag        | 1A                | \$3,045    |
| MC92N0-GL0SYFAA6WR                                 | Gun, 802.11a/b/g/n, 2D Imager (SE4750 SR), VGA Color, 1GB RAM/2GB Flash, 43 Key, Android KK, BT, IST, RFID tag        | 1A                | \$3,045    |
| MC92N0-GL0SYHAA6WR                                 | Gun, 802.11a/b/g/n, 2D Imager (SE4750 SR), VGA Color, 1GB RAM/2GB Flash, 53 (3270) Key, Android KK, BT, IST, RFID tag | 1A                | \$3,045    |
| MC92N0-GL0SYGAA6WR                                 | Gun, 802.11a/b/g/n, 2D Imager (SE4750 SR), VGA Color, 1GB RAM/2GB Flash, 53VT Key, Android KK, BT, IST, RFID tag      | 1A                | \$3,045    |
| MC92N0-GL0SYJAA6WR                                 | Gun, 802.11a/b/g/n, 2D Imager (SE4750 SR), VGA Color, 1GB RAM/2GB Flash, 53 (5250) Key, Android KK, BT, IST, RFID tag | 1A                | \$3,045    |
| MC92N0-GM0SYEAA6WR                                 | Gun, 802.11a/b/g/n, 2D Imager (SE4750 MR), VGA Color, 1GB RAM/2GB Flash, 53 Key, Android KK, BT, IST, RFID tag        | 1A                | \$3,045    |
| MC92N0-GM0SYAAA6WR                                 | Gun, 802.11a/b/g/n, 2D Imager (SE4750 MR), VGA Color, 1GB RAM/2GB Flash, 28 Key, Android KK, BT, IST, RFID tag        | 1A                | \$3,095    |
| MC92N0-GM0SYFAA6WR                                 | Gun, 802.11a/b/g/n, 2D Imager (SE4750 MR), VGA Color, 1GB RAM/2GB Flash, 43 Key, Android KK, BT, IST, RFID tag        | 1A                | \$3,095    |
| MC92N0-GM0SYHAA6WR                                 | Gun, 802.11a/b/g/n, 2D Imager (SE4750 MR), VGA Color, 1GB RAM/2GB Flash, 53 (3270) Key, Android KK, BT, IST, RFID tag | 1A                | \$3,095    |
| MC92N0-GM0SYGAA6WR                                 | Gun, 802.11a/b/g/n, 2D Imager (SE4750 MR), VGA Color, 1GB RAM/2GB Flash, 53VT Key, Android KK, BT, IST, RFID tag      | 1A                | \$3,095    |

| Android KK Premium SKUs (SE4750, SE4500 and SE965) |  | Discount Category | List Price |
|--|--|-------------------|------------|
| MC92N0-GA0SYEAA6WR                                 | Gun, 802.11a/b/g/n, 1D Standard Laser (SE965), VGA Color, 1GB RAM/2GB Flash, 53 Key, Android KK, BT, IST, RFID tag                 | 1A                | \$2,895    |
| MC92N0-GA0SYAAA6WR                                 | Gun, 802.11a/b/g/n, 1D Standard Laser (SE965), VGA Color, 1GB RAM/2GB Flash, 28 Key, Android KK, BT, IST, RFID tag                 | 1A                | \$2,945    |
| MC92N0-GA0SYFAA6WR                                 | Gun, 802.11a/b/g/n, 1D Standard Laser (SE965), VGA Color, 1GB RAM/2GB Flash, 43 Key, Android KK, BT, IST, RFID tag                 | 1A                | \$2,945    |
| MC92N0-GA0SYJAA6WR                                 | Gun, 802.11a/b/g/n, 1D Standard Laser (SE965), VGA Color, 1GB RAM/2GB Flash, 53 (5250) Key, Android KK, BT, IST, RFID tag          | 1A                | \$2,945    |
| MC92N0-GA0SYVAA6WR                                 | Gun, 802.11a/b/g/n, 1D Standard Laser (SE965), VGA Color, 1GB RAM/2GB Flash, 53 Key High Visibility, Android KK, BT, IST, RFID tag | 1A                | \$2,945    |
| MC92N0-G30SYEAA6WR                                 | Gun, 802.11a/b/g/n, 2D Imager (SE4500), VGA Color, 1GB RAM/2GB Flash, 53 Key, Android KK, BT, IST, RFID tag                        | 1A                | \$2,995    |
| MC92N0-G30SYAAA6WR                                 | Gun, 802.11a/b/g/n, 2D Imager (SE4500), VGA Color, 1GB RAM/2GB Flash, 28 Key, Android KK, BT, IST, RFID tag                        | 1A                | \$3,045    |
| MC92N0-G30SYFAA6WR                                 | Gun, 802.11a/b/g/n, 2D Imager (SE4500), VGA Color, 1GB RAM/2GB Flash, 43 Key, Android KK, BT, IST, RFID tag                        | 1A                | \$3,045    |
| MC92N0-G30SYHAA6WR                                 | Gun, 802.11a/b/g/n, 2D Imager (SE4500), VGA Color, 1GB RAM/2GB Flash, 53 (3270) Key, Android KK, BT, IST, RFID tag                 | 1A                | \$3,045    |
| MC92N0-G30SYGAA6WR                                 | Gun, 802.11a/b/g/n, 2D Imager (SE4500), VGA Color, 1GB RAM/2GB Flash, 53VT Key, Android KK, BT, IST, RFID tag                      | 1A                | \$3,045    |
| MC92N0-G30SYJAA6WR                                 | Gun, 802.11a/b/g/n, 2D Imager (SE4500), VGA Color, 1GB RAM/2GB Flash, 53 (5250) Key, Android KK, BT, IST, RFID tag                 | 1A                | \$3,045    |

| MC92 WEHH Premium SKUs w/SE4750 |   | Discount Category | List Price |
|---------------------------------|---|-------------------|------------|
| MC92N0-GL0SYEQA6WR              | Gun, 802.11a/b/g/n, 2D Imager (SE4750 SR), VGA Color, 1GB RAM/2GB Flash, 53 Key, WE 6.5.x, MS Office, BT, IST, RFID tag                 | 1A                | \$3,195    |
| MC92N0-GL0SYAQA6WR              | Gun, 802.11a/b/g/n, 2D Imager (SE4750 SR), VGA Color, 1GB RAM/2GB Flash, 28 Key, WE 6.5.x, MS Office, BT, IST, RFID tag                 | 1A                | \$3,245    |
| MC92N0-GL0SYFQA6WR              | Gun, 802.11a/b/g/n, 2D Imager (SE4750 SR), VGA Color, 1GB RAM/2GB Flash, 43 Key, WE 6.5.x, MS Office, BT, IST, RFID tag                 | 1A                | \$3,245    |
| MC92N0-GL0SYGQA6WR              | Gun, 802.11a/b/g/n, 2D Imager (SE4750 SR), VGA Color, 1GB RAM/2GB Flash, 53VT Key, WE 6.5.x, MS Office, BT, IST, RFID tag               | 1A                | \$3,245    |
| MC92N0-GL0SYJQA6WR              | Gun, 802.11a/b/g/n, 2D Imager (SE4750 SR), VGA Color, 1GB RAM/2GB Flash, 53 (5250) Key, WE 6.5.x, MS Office, BT, IST, RFID tag          | 1A                | \$3,245    |
| MC92N0-GM0SYVQA6WR              | Gun, 802.11a/b/g/n, 2D Imager (SE4750 MR), VGA Color, 1GB RAM/2GB Flash, 53 Key High Visibility, WE 6.5.x, MS Office, BT, IST, RFID tag | 1A                | \$3,295    |
| MC92N0-GM0SYEQA6WR              | Gun, 802.11a/b/g/n, 2D Imager (SE4750 MR), VGA Color, 1GB RAM/2GB Flash, 53 Key, WE 6.5.x, MS Office, BT, IST, RFID tag                 | 1A                | \$3,245    |
| MC92N0-GM0SYAQA6WR              | Gun, 802.11a/b/g/n, 2D Imager (SE4750 MR), VGA Color, 1GB RAM/2GB Flash, 28 Key, WE 6.5.x, MS Office, BT, IST, RFID tag                 | 1A                | \$3,295    |
| MC92N0-GM0SYFQA6WR              | Gun, 802.11a/b/g/n, 2D Imager (SE4750 MR), VGA Color, 1GB RAM/2GB Flash, 43 Key, WE 6.5.x, MS Office, BT, IST, RFID tag                 | 1A                | \$3,295    |
| MC92N0-GM0SYGQA6WR              | Gun, 802.11a/b/g/n, 2D Imager (SE4750 MR), VGA Color, 1GB RAM/2GB Flash, 53VT Key, WE 6.5.x, MS Office, BT, IST, RFID tag               | 1A                | \$3,295    |
| MC92N0-GM0SYJQA6WR              | Gun, 802.11a/b/g/n, 2D Imager (SE4750 MR), VGA Color, 1GB RAM/2GB Flash, 53 (5250) Key, WE 6.5.x, MS Office, BT, IST, RFID tag          | 1A                | \$3,295    |

| MC92 CE7 Premium SKUs w/SE4750 |  | Discount Category | List Price |
|--------------------------------|--|-------------------|------------|
| MC92N0-GL0SYAYA6WR             | Gun, 802.11a/b/g/n, 2D Imager (SE4750 SR), VGA Color, 1GB RAM/2GB Flash, 28 Key, CE 7.0, BT, IST                           | 1A                | \$3,045    |
| MC92N0-GL0SYEYA6WR             | Gun, 802.11a/b/g/n, 2D Imager (SE4750 SR), VGA Color, 1GB RAM/2GB Flash, 53 Key, CE 7.0, BT, IST                           | 1A                | \$2,995    |
| MC92N0-GL0SYFYA6WR             | Gun, 802.11a/b/g/n, 2D Imager (SE4750 SR), VGA Color, 1GB RAM/2GB Flash, 43 Key, CE 7.0, BT, IST                           | 1A                | \$3,045    |
| MC92N0-GL0SYGYA6WR             | Gun, 802.11a/b/g/n, 2D Imager (SE4750 SR), VGA Color, 1GB RAM/2GB Flash, 53VT Key, CE 7.0, BT, IST                         | 1A                | \$3,045    |
| MC92N0-GL0SYJYA6WR             | Gun, 802.11a/b/g/n, 2D Imager (SE4750 SR), VGA Color, 1GB RAM/2GB Flash, 53 (5250) Key, CE 7.0, BT, IST, RFID tag          | 1A                | \$3,045    |
| MC92N0-GL0SYVYA6WR             | Gun, 802.11a/b/g/n, 2D Imager (SE4750 SR), VGA Color, 1GB RAM/2GB Flash, 53 Key High Visibility, CE 7.0, BT, IST, RFID tag | 1A                | \$3,045    |
| MC92N0-GM0SYAYA6WR             | Gun, 802.11a/b/g/n, 2D Imager (SE4750 MR), VGA Color, 1GB RAM/2GB Flash, 28 Key, CE 7.0, BT, IST                           | 1A                | \$3,095    |
| MC92N0-GM0SYEYA6WR             | Gun, 802.11a/b/g/n, 2D Imager (SE4750 MR), VGA Color, 1GB RAM/2GB Flash, 53 Key, CE 7.0, BT, IST                           | 1A                | \$3,045    |
| MC92N0-GM0SYFYA6WR             | Gun, 802.11a/b/g/n, 2D Imager (SE4750 MR), VGA Color, 1GB RAM/2GB Flash, 43 Key, CE 7.0, BT, IST                           | 1A                | \$3,095    |
| MC92N0-GM0SYGYA6WR             | Gun, 802.11a/b/g/n, 2D Imager (SE4750 MR), VGA Color, 1GB RAM/2GB Flash, 53VT Key, CE 7.0, BT, IST                         | 1A                | \$3,095    |
| MC92N0-GM0SYJYA6WR             | Gun, 802.11a/b/g/n, 2D Imager (SE4750 MR), VGA Color, 1GB RAM/2GB Flash, 53 (5250) Key, CE 7.0, BT, IST, RFID tag          | 1A                | \$3,095    |
| MC92N0-GM0SYVYA6WR             | Gun, 802.11a/b/g/n, 2D Imager (SE4750 MR), VGA Color, 1GB RAM/2GB Flash, 53 Key High Visibility, CE 7.0, BT, IST, RFID tag | 1A                | \$3,095    |

Prices and delivery dates are subject to change. Please work with your sales representative for any configurations that are not listed.



### 3. Country list

| Countries open for orders August 11, 2015 |                  |                          |                          |
|---|------------------|--------------------------|--------------------------|
| UAE                                       | Estonia          | Kazakhstan               | Paraguay                 |
| Anguilla                                  | Egypt            | Lebanon                  | Qatar                    |
| Netherlands Antilles                      | Spain            | Liechtenstein            | Romania                  |
| Argentina                                 | Finland          | Sri Lanka                | Serbia                   |
| Austria                                   | Falkland Islands | Lithuania                | Russia                   |
| Australia                                 | France           | Luxembourg               | Saudi Arabia             |
| Bosnia                                    | French Guiana    | Latvia                   | Sweden                   |
| Barbados                                  | Guadeloupe       | Morocco                  | Singapore                |
| Belgium                                   | Greece           | Montenegro               | Slovakia                 |
| Bulgaria                                  | Guatemala        | Macedonia                | Slovenia                 |
| Bahrain                                   | Guam             | Northern Mariana Islands | St. Maarten              |
| Bolivia*                                  | Guyana           | Martinique               | El Salvador              |
| Brazil*                                   | Hong Kong        | Malta                    | Thailand                 |
| Bahamas                                   | Honduras*        | Mexico                   | Tunisia                  |
| Belarus                                   | Croatia          | Malaysia*                | Turkey                   |
| Canada                                    | Hungary          | Norfolk Island           | Trinidad and Tobago      |
| Switzerland                               | Indonesia        | Nicaragua                | Taiwan                   |
| Chile                                     | Ireland          | Netherlands              | Ukraine                  |
| China                                     | Israel           | Norway                   | United Kingdom           |
| Colombia                                  | India            | Niue                     | United States            |
| Costa Rica                                | Iceland          | New Zealand              | Uruguay                  |
| Curacao                                   | Italy            | Oman                     | Venezuela                |
| Christmas Islands                         | Jamaica          | Panama                   | Virgin Islands (British) |
| Cyprus                                    | Jordan           | Peru                     | Virgin Islands (US)      |
| Czech Republic                            | Japan            | Philippines              | Vietnam                  |
| Germany                                   | Kenya            | Pakistan                 | South Africa*            |
| Denmark                                   | South Korea*     | Poland                   |                          |
| Dominican Republic                        | Kuwait*          | Puerto Rico              |                          |
| Ecuador                                   | Cayman Islands   | Portugal                 |                          |

\* will not be available on August 11, 2015. Approval dates currently under review.



## 4. Service and Support:

The following Enterprise Mobility Services are available to keep the MC92 operating at peak performance throughout its lifecycle:

| Customer Services                           | Service Description  | Time of Purchase  | Length of Coverage | Service Part Number                                      |
|---|--|---|--------------------|--|
| <b>Zebra OneCare Essential</b>              | <ul style="list-style-type: none"> <li>Multiple years of seamless coverage at a one-time cost</li> <li>Covers:               <ul style="list-style-type: none"> <li>Normal wear and tear</li> <li>Internal and external components damaged through accidental breakage</li> <li>Select accessories that ship together with the MC92XX                   <ul style="list-style-type: none"> <li>Includes styluses, screen protectors, hand straps and battery doors, where applicable</li> </ul> </li> </ul> </li> <li>Depot repair with 3-day in-house turnaround time for Essential-level service</li> <li>Advance device replacement for Select-level service</li> <li>Service Dashboard included with Select-level service</li> <li>24/7 Level one support included with Select-level service</li> <li>Automatic application of engineering changes</li> <li>Full access to technical support resources</li> <li>Rights to download and use software releases and supporting documentation</li> </ul> | Up front with the hardware (or within 30 days thereafter) | Three years        | SSE-MC92XX-30  |
| <b>Zebra OneCare Select</b>                 |  |   | Five years         | SSE-MC92XX-50  |
| <b>Enterprise Mobility Software Support</b> | <ul style="list-style-type: none"> <li>Full access to technical support resources</li> <li>Rights to download and use software releases and supporting documentation</li> </ul>  | Any time  | One year           | SWS-EMHW-0250-10<br>SWS-EMHW-1000-10<br>SWS-EMHW-5000-10 |
|   |  |   | Three years        | SWS-EMHW-0250-30<br>SWS-EMHW-1000-30<br>SWS-EMHW-5000-30 |
|   |  |   | Five years         | SWS-EMHW-0250-50<br>SWS-EMHW-1000-50<br>SWS-EMHW-5000-50 |

**NOTE:** please refer to [Solution Builder](#) for the most up-to-date information, including global pricing.

## 5. Software Support and Entitlement Process

As of January 1, 2010, customers will not be entitled to receive telephone or e-mail technical support for hardware or software issue diagnosis if their products are not covered under warranty or covered by an Enterprise Mobility Services agreement.

Customers are required to have a valid Zebra Enterprise Mobility Services agreement in place to receive software support, which includes technical telephone and e-mail support and the ability to download and use software releases. Customers will need to provide product information when initiating their support requests, including the serial number of the product configuration(s) for which they require software.

Requests to download software releases are completed by submitting the “Request Download” form on Support Central or by calling the Zebra’s Enterprise Mobility support center. The information will be routed directly to a dedicated team that will quickly validate customer entitlement. Customers will then receive an e-mail containing instructions on how to download the appropriate software.

Customers who wish to purchase an Enterprise Mobility Services agreement can do so through the normal channels that they currently use to purchase Zebra’s Solutions products and services.

For more information:

- **Zebra employees:** please visit the [Enterprise Mobility Services Marketing Software Support home page](#)
- **Partners:** please visit the Services tab on the Product & Services Central page of the [Partner Central](#)

## 6. Reference Material on the Web

A subset of product information and marketing assets will be available on July 8<sup>th</sup> and can be found on [the SOURCE](#) (internal Zebra sales only) and [Partner Central](#) including:

- MC9200 Specification Sheet
- MC9200 Battle Card
- MC9200 Series Customer-facing Presentation
- MC9200 Product Descriptions

A full set of collateral material will be released prior to the September 15<sup>th</sup> public announcement date.

All MC9200 KitKat collateral assets are **strictly confidential** and should be shared only under NDA until the Public Announcement on September 15<sup>th</sup>, 2015.

**Zebra** ([www.zebra.com/mc9200](http://www.zebra.com/mc9200))

Updated page with assets, available Sept. 15, 2015

- Product Detail Page
- MC9200 Specification Sheet
- MC9200 Product Brochure
- Warehouse Horizontal Solution Brief
- Warehouse Portfolio Brochure

Sales **The SOURCE** (<https://zebra.gosavo.com/>) Use search term: MC9200

**Zebra Technologies Associates only**

- MC9200 Specification Sheet\*
- MC9200 Battle Card\*
- 25/50/100 Product Descriptions\*
- MC9200 Customer-facing Presentation\*
- MC9200 Selling Guide (Sales & Partners)
- MC9200 Comparison Sheet
- MC91/MC92 Upgrade Brief

\*Assets available July 8, 2015 in The Source.

**Partner Central** (<https://partnercentral.zebra.com>)

- MC9200 Specification Sheet\*
- MC9200 Battle Card\*
- 25/50/100 Product Descriptions\*
- MC9200 Customer-facing Presentation\*
- MC9200 Selling Guide (Sales & Partners)
- MC9200 Comparison Sheet
- MC91/MC92 Upgrade Brief

\*Assets available July 8, 2015 on Partner Central.

- **Solution Builder:**  
Zebra's configuration and quoting tool. <https://solutionbuilder.zebra.com>
- **Enterprise Mobility Services:** [www.zebra.com/us/en/services.html](http://www.zebra.com/us/en/services.html)
- **Learning Portal :**  
Access the MC9200 Product Overview Course here. Search for course code number CEMSE1200, Title: MCD Portfolio Overview  
<http://learning.zebra.com>
- **Zebra's Graphics Library:**  
Beauty and application photography for the MC9200.  
Visit <http://medialibrary.zebra.com/#/login> (password required). Search MC9200
- **Ready-to-go enterprise applications for rapid deployment :**  
Leverage the power of our worldwide PartnerEmpower network.  
Visit <http://mpe.zebra.com> for a list of MC9200 validated partner applications.
- **Press release -** <https://www.zebra.com/us/en/about-zebra/newsroom.html>  
Available Sept 15, 2015

## 7. Early Adopter Applications

The following partners are developing their applications for the MC9200 KK. Applications are being tested and approved for compatibility or validation by our Solution Center for use on this device.

| Region | Country        | Company Name                                | Industry development   | Company URL   |
|--------|----------------|---|--|---|
| APAC   | AUSTRALIA      | Peacocks                                    | Transportation and Logistics   | <a href="http://www.peacocks.com.au/">http://www.peacocks.com.au/</a>     |
| APAC   | China          | VTRADEX INFORMATION TECHNOLOGY SHANGHAI LTD | Transportation and Logistics   | <a href="http://www.vtradex.com/">http://www.vtradex.com/</a>             |
| EMEA   | Czech Republic | Aimtec                                      | Manufacturing - Automotive   | <a href="http://www.aimtec.cz/">http://www.aimtec.cz/</a>                 |
| EMEA   | Italy          | Barware                                     | Retail, Warehouse  | <a href="http://www.barware.it/">http://www.barware.it/</a>               |
| EMEA   | Sweden         | Cub Business Systems AB                     | Warehouse  | <a href="http://www.cub.se/">http://www.cub.se/</a>                       |
| EMEA   | Romania        | Keep IT Mobile Development SRL              | Manufacturing, Retail, Transportation and Logistics  | <a href="http://www.keep-it-mobile.com">www.keep-it-mobile.com</a>        |
| EMEA   | Turkey         | TRINOKS                                     | Retail, Warehouse  | <a href="http://www.trinoks.com">http://www.trinoks.com</a>               |
| NA     | US             | Arrowhead Corporation                       | Printing   | <a href="http://www.arrowheadcorp.com">http://www.arrowheadcorp.com</a>   |
| NA     | US             | Duke Energy                                 | Enterprise Supply Chain  | <a href="https://www.duke-energy.com">https://www.duke-energy.com</a>     |
| NA     | US             | Genesta                                     | Education, Energy and Utilities, Government Services, Healthcare, Hospitality, Manufacturing, Retail, Transportation and Logistics | <a href="http://www.genesta.com">http://www.genesta.com</a>               |
| NA     | US             | ICS   | Warehouse & Distribution   | <a href="http://www.icsfl.com">http://www.icsfl.com</a>                   |
| NA     | US             | Lowry Solutions                             | ACS is a horizontal application that can help companies in all verticals with their asset tracking/management needs                | <a href="http://www.lowrysolutions.com">http://www.lowrysolutions.com</a> |
| NA     | US             | Quest Solution                              | Order Entry for Wholesale Distribution   | <a href="http://www.questsolution.com">http://www.questsolution.com</a>   |

|    |        |             |  |   |
|----|--------|-------------|--|---|
| NA | US     | Stay Linked | Merchandising & Warehouse Management                         | <a href="http://www.staylinked.com">http://www.staylinked.com</a> |
| NA | Canada | Tecsys      | WMS for Healthcare supply chain and high volume distribution | <a href="http://www.tecsys.com">http://www.tecsys.com</a>         |

## 8. Frequently Asked Questions

**Q: What version of KK?**

A: 4.4.4

**Q: When can orders be placed for the MC9200 Android?**

A: For most configurations (per Section 2), orders can be placed beginning August 6, 2015.

**Q: When will the MC9190-G be End of Sale?**

A: MC9190 EOS was announced in April 2015. Please reference PMB2585

| MC9190 Product Transition Timeline       | Date          |
|--|---------------|
| Last Book Date                           | Sept 14, 2015 |
| Last Ship Date                           | Dec 1, 2015   |
| End of Engineering Support Date          | June 5, 2016  |
| End of Service Date                      | Dec 1, 2020   |
| Availability of [replacement product(s)] | June 2013     |

**Q: What are the prices of the MC92 Android Premium SKUs?**

A: List prices are listed in section 2

**Q: Will there be a Product Overview Course for the MC9200?**

A: Yes, the course number can be found at Zebra's Learning Management Website, course number CEMSE1200, Title: MCD Portfolio Overview

**Q: Is the Android KK OS available in the Standard SKU configuration?**

A: No. Android is only available in the Premium configurations.

**Q: How can I request a configuration that is not found in the configuration chart?**

A: Please work with your sales team to identify the best configuration that meets your needs. If necessary a Field Request will need to be submitted.

### Advanced data Capture

**Q: Are the scan engines on the MC9200 Android the same as the MC9190-G?**

A: The MC9200 Android Premium configuration supports the industry leading SE4750 SR and MR scan engines in August, Lorax and DPM launch dates are under review. Android configurations

will not support the SE4600, LRI users should use the SE4750 MR or the next generation SE4850 which will be available in 2016.

**Q: Where can I find information about the Read Ranges of each of the MC9200 Data capture engines particularly the new SE4750?**

A: information on read ranges can be found in the MC9200 integrator guide which can be downloaded from Zebra's Support Central page, <http://support.symbol.com/support>

**Q: Will the MC9200 imager configurations support Picklist mode?**

A: Yes.

## Mechanical

**Q: Are there any physical differences between the Android and Windows version?**

A: No. Mechanically they are the same and share the same Premium configurations.

**Q: Are there new Keypad options for the MC9200 Android?**

A: The MC9200 Android reuses all of the same Microsoft MC9200 keypads which include a choice of standard 28, 43, 53 key keypads as well as 53-VT, 53-5250 and 53-3270 terminal emulation keypads as well as a 53 key keypad with white keys for higher visibility.

## Software

**Q: Can I upgrade my MC9200 Windows Mobile 6.5.x and WinCE 7.0 devices?**

A: Yes. Only MC9200 Premium configurations can be upgraded to Android. Please work with your service representative for details.

**Q: Can I update my MC9190 CE6 and WEHH devices to Android?**

A: No. Please see above.

**Q: Where can I find the latest Software Downloads and Application Development tools?**

A: All software downloads can be found at Zebra's Support Central Webpage at <http://support.symbol.com/support/>

**Q: When will software updates be available?**

A: Software updates are provided via a maintenance release approximately every 6 months. However, customers who are outside of the warranty period and have not purchased an Enterprise Mobility Services agreement will not be entitled to software support, which includes full access to technical support resources and rights to download software releases (including updates).

**Q: Is the EMDK available?**

A: Yes.

**Q: What Bluetooth stack will be supported on the MC9200?**

A: It will ship with Microsoft Bluetooth stack as the default offering, with the ability to switch to Stonestreet One Bluetooth stack via a registry change for devices with Windows CE or Windows Embedded OS's. Devices running Android are shipped with Bluedroid Bluetooth stack.

**Q: What version of Fusion will be shipped with the MC9200?**

A: Devices with Windows CE or Windows Embedded OS's are shipped with Fusion Version 2.02. Devices running Android are shipped with Fusion Version A4.0.

**Q: Will AppCenter be supported on the MC9200?**

A: Yes

**Q: Will the MC9200 ship with the Wavelink Terminal Emulation.**

A: Yes. The MC9200 will ship with the Wavelink Terminal Emulation client pre-licensed and pre-loaded on CE and Android units and Pre-licensed on WM units in the same way it was shipped with the MC9190-G.

Android will ship with the standard TE client and will transition to the next generation All-touch TE client when it is available.

**Q: What version of Wavelink's Terminal Emulation client ships on the MC9200?**

A: Version 7.3.x of the Wavelink Terminal Emulation client ships pre-license and pre-loaded on CE 7.0 MC9200 configurations and Pre-Licensed on WM6.5 MC9200 configurations. Updated versions of the client can be downloaded directly from [Wavelink's website](#).

## **WLAN and Zebra Mobility Extensions**

**Q: Can you explain what is meant by Zebra Mobility Extensions?**

A: Zebra Mobility Extensions make use of regular 802.11 specifications, and Zebra proprietary extensions, to achieve the highest level of performance, efficiency and reliability.

**Q: What happens if a customer uses Wi-Fi infrastructure from a different vendor?**

A: The Zebra device would perform normally and these Zebra Mobility Extensions features would not be available. The benefits of Zebra Mobility Extensions are only available if Zebra devices are working in an environment with Zebra access points deployed.

**Q: For a customer with Zebra WLAN infrastructure, what is needed to enable these features?**

A: Please consult the user manual / release notes from the Zebra Wi-Fi infrastructure to enable the Zebra Mobility Extensions. These features may be disabled in the Zebra infrastructure by default.

## **Service**

**Q: What is the warranty period for the MC9200?**

A: One year.

**Q: Can I continue to get software support after the warranty period?**

A: No. Customers with product outside of the warranty period are required to have a valid Zebra Enterprise Mobility Services agreement in place to obtain software support, which includes technical telephone support and the ability to download software releases (including updates).

**Q: Is a service agreement available if my MC9200 terminal breaks (for example: if there's a broken screen)?**

A: Yes, Zebra's *OneCare* Support Services extends normal wear and tear repair coverage to include internal and external components damaged through accidental breakage.

Customers can rest assured that no matter what is damaged — from broken displays and keypads to cracked exit windows — the repair is covered.



**Q: Is service available to help me manage my large quantity of mobile devices?**

A: Yes. Zebra's Managed Device Service provides complete end-to-end management for all of your customers' mobile assets with the expertise to help improve the availability of their mobile devices throughout their organization. Using a combination of proactive and reactive methods, supported by Zebra's device management platform keeps customers devices operational and managed efficiently and effectively.

**Q: Are accessories covered under a service agreement?**

A: Yes. Select accessories that ship with the MC9200 are covered under Zebra's *OneCare* Support Services agreements. This includes styluses, screen protectors, hand straps and battery doors, where applicable.

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